

Trevor Saunders

30<sup>th</sup> May 2011

Dear Paul

Just thought I would send you a short note to say a big thank you to everyone involved in the work recently carried out at the above premises. To say we are pleased with the job is an understatement. As promised when we were given the quote for the job the products are top notch and the quality of workmanship in fitting is second to none. I would not hesitate recommending your company to friends and relatives as I am sure they would be as happy with the end result as we are.

Kind Regards



Trevor Saunders



### CUSTOMER SATISFACTION FORM

JOB REFERENCE: 4538

PRODUCT: COMPOSITE DOOR + SIDELIGHT.

ADDRESS:

FITTERS NAME: STEVE SIMMONS

#### CONGRATULATIONS ON YOUR NEW INSTALLATION

Has the work been completed to your satisfaction?	Yes/No
• If not Please contact the office on 01279 456660	
Has all of the rubbish been removed?	Yes/No
Has the work area and your property been left clean/tidy?	Yes/No
Have all window/Door locks been demonstrated to you?	Yes/No
Would you recommend us to friends/family and neighbors?	Yes/No
Were the fitting teams polite and courteous?	Yes/No

Signature

